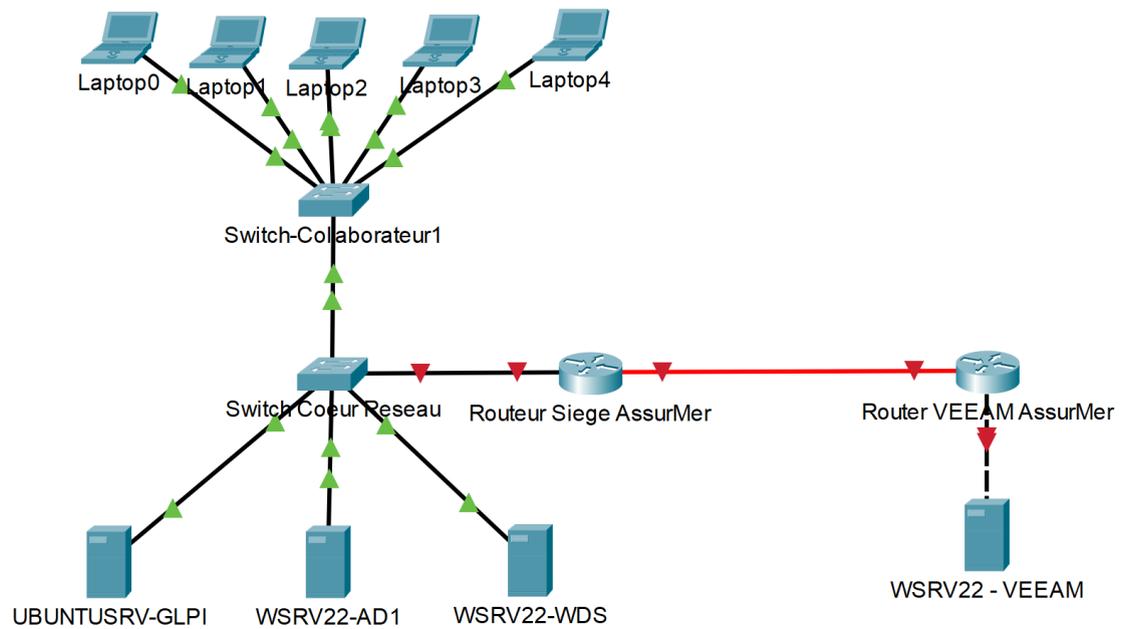
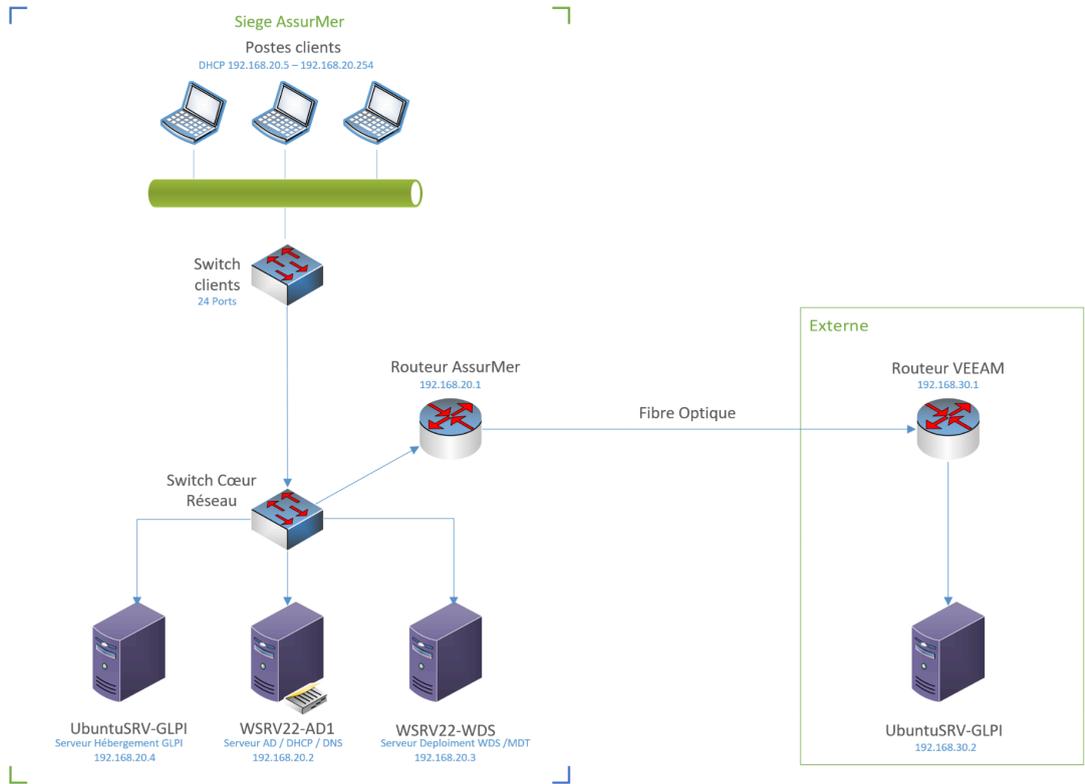


Annexe 1 : Topologie d'AssurMer (Cisco et Visio)



Annexe 2 : Logigramme de la vie d'un ticket

